

BLAINE LUETKEMEYER

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Congress of the United States
House of Representatives
Washington, DC 20515

June 2, 2014

The Honorable Marilyn Tavenner
Administrator
Centers for Medicare and Medicaid Services
200 Independence Avenue, SW
Washington, D.C. 20201

Dear Administrator Tavenner:

On May 15, 2014, I, along with colleagues in the Missouri Delegation, sent you a letter expressing strong concerns regarding recent reports that taxpayer dollars were misused at a Serco facility in Wentzville, Missouri.

You were given a deadline of May 30, 2014 and, to this date, I have not received any answers nor have I received any indication that my letter has been acknowledged. Over a billion dollars of taxpayer money is being spent at Serco facilities and not only do the elected representatives of the American people in Congress deserve a response, but so do the more than 748,000 constituents that I represent in Missouri's 3rd Congressional District.

As a reminder, I asked you to detail the nature of this government contract between the role of the Centers for Medicaid and Medicare Services (CMS) and why it was structured to compensate the company based on the number of employees working rather than amount of work to be done or employees needed to meet applicant demand. Additionally, I requested information on historical Serco staffing levels at all federally contracted facilities and to detail any report or other information stemming from any CMS staff visit to the Serco facilities and indicate whether or not any oversight or action against Serco was or has been taken.

It is completely unacceptable to me these questions have not been responded to or that my letter has not been acknowledged by anyone at CMS.

Sincerely,



Blaine Luetkemeyer
Member of Congress